

**CERTIFICATE OF PUBLICATION**  
**JERSEY COUNTY JOURNAL**  
Jerseyville, Illinois

I, the undersigned, do hereby certify that I am the publisher of the Jersey County Journal, a weekly secular newspaper of general circulation; that said newspaper is being published and has been published in the city of Jerseyville, County of Jersey, and State of Illinois, for more than one year prior to the date of the first insertion of the notice annexed hereto; that said annexed notice was published in said newspaper in each and every copy and impression thereof

-----<sup>2</sup>-----consecutive weeks commencing on the  
23rd-----day of-----September----- 2020, and  
ending on the 30th-----day of-----September----- 2020,

which are the dates of the first and last papers containing notice.

I further certify that said newspaper is a newspaper as defined in 'an Act to revise the law in relation to notices' as amended by Act approved July 17, 1959 – Illinois Revised Statutes, Chap. 100, Pars. 1 & 5.

Given under my hand this-----day of-----  
1st  
October----- 2020.

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Publisher

**JERSEY COUNTY JOURNAL**

**LEGAL-PUBLIC NOTICE**

In December 2019, the City of Jerseyville leadership approved selling the Jerseyville water and wastewater systems to Illinois American Water for \$43.25 million. In August 2020, Illinois American Water began operating the Jerseyville water and wastewater systems on a contract basis until the close of the sale. The Illinois Commerce Commission (ICC) recently approved the sale of the water and wastewater systems.

Customers should receive a final bill from the City of Jerseyville in mid-October 2020. Please contact the City of Jerseyville for questions with this bill. A first bill from Illinois American Water may be prorated, based on the date of your water meter reading. You should receive this bill in early to mid-November.

After the acquisition, customers can manage their water and wastewater accounts and pay their bill online via Illinois American Water's self-service website. Illinois American Water customers have access to online account management at [www.illinoisamwater.com](http://www.illinoisamwater.com). Bills can be paid by mail, automatic payment, phone, or at an authorized payment location. Customers having trouble paying their bill by the due date can work with customer service representatives on a payment arrangement. Illinois American Water also offers customers a customer assistance program -- H2O Help to Others Program -- which is administered by the Salvation Army and supported by company contributions and customer voluntary donations. An in-person payment location will be available to customers at 102 Sinclair Drive in Jerseyville. Service will be provided via the drive-through; the lobby will be closed due to the pandemic.

A typical residential customer in the Jerseyville service area uses approximately 2,500 gallons of water per month. Based on this usage, a Jerseyville residential customer receiving both water and wastewater service will pay approximately \$78 a month. Customers who receive water service only will receive a bill based only on that service. Most customers will receive both water and wastewater service from Illinois American Water.

To assist residential customers, winter averaging will be used to calculate summer wastewater billing. This allows summer (May–October) wastewater charges to be based on an average of winter (November–April) usage, if less than summer usage. This means typical summer water usages like irrigation, car washing, pool filling, etc., where water does not enter the wastewater system, will be excluded from customer bills.

More information about the sale can be obtained during a public webinar on Thursday, October 1, 2020, at 6 p.m. at <https://livestream.com/americanwater/jv>. If you are unable to attend and have a question, please email [ilawcustomer@amwater.com](mailto:ilawcustomer@amwater.com) or call 618-744-4836.

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